

Go mobile with CRM for phones express

Stay connected with customers
using older versions of Microsoft
Dynamics CRM phone app



install the app

CRM for Windows Phone app

Windows Phone

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business

Dynamics CRM



Free

★★★★★
18 reviews

By installing you agree to the Terms of Use and other terms

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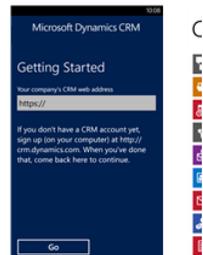
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Microsoft Dynamics CRM productive wherever you are, the go. Arrive prepared for accounts, leads, and opportunities use Internet-facing deployments of Microsoft Dynamics CRM

More info: CRM for phones

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CRM for iPhone app

Microsoft Dynamics CRM for iPhone By Microsoft Corporation

Open iTunes to buy and download apps.



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Description

Microsoft Dynamics CRM is the essential business tool to help you stay connected and productive when you're on the go. Arrive prepared for every appointment, and update your notes, tasks, contacts, accounts, and opportunities fresh in your mind. This app is for use Internet-facing deployments (IFDs) of Microsoft Dynamics CRM. More info: CRM for phones: Set up and use - <http://go.microsoft.com/fwlink/?LinkId=321832> More info for admins: Set up CRM for phones - <http://go.microsoft.com/fwlink/?LinkId=327922>

[Microsoft Dynamics CRM for iPhone](#)

What's New in Version 1.0

• Bug fixes

Free

Category: Business

Updated: Mar 24, 2014

Version: 1.0.17

Size: 1.8 MB

Languages: English, French, German, Italian, Japanese, Portuguese, Simplified Chinese, Spanish, Traditional Chinese
Seller: Microsoft Corporation
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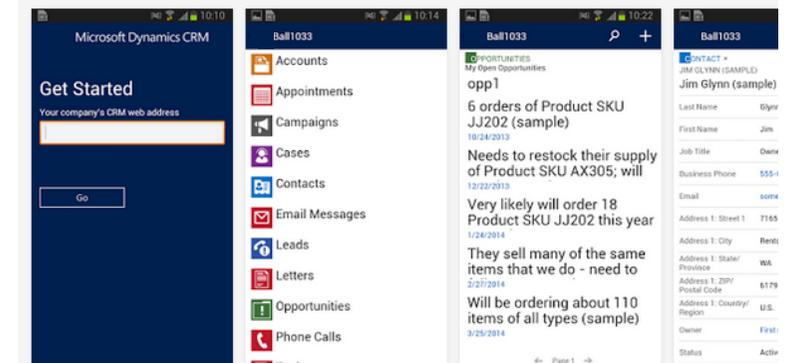
Rated 4+

Compatibility: Requires iOS 6.0 or later. Compatible with iPhone, iPad, and iPod touch. This app is optimized for iPhone 5.

iPhone Screenshots



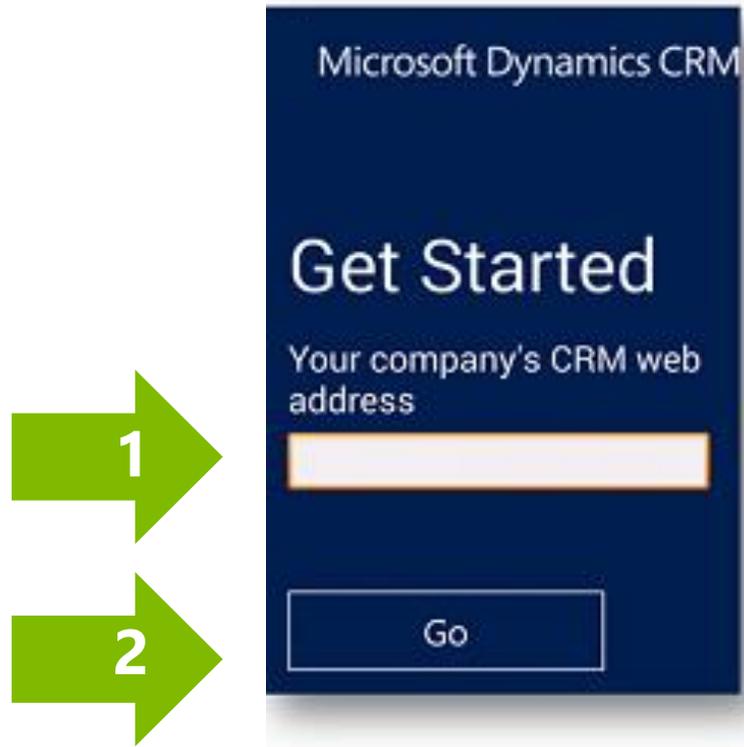
CRM for Android phone app



Description

Microsoft Dynamics CRM is the essential business tool to help you stay connected and productive when you're on the go. Arrive prepared for every appointment, and update your notes, tasks, contacts, accounts, and opportunities fresh in your mind. This app is for use Internet-facing deployments (IFDs) of Microsoft Dynamics CRM. More info: CRM for phones: Set up and use - <http://go.microsoft.com/fwlink/?LinkId=321832> More info for admins: Set up CRM for phones - <http://go.microsoft.com/fwlink/?LinkId=327922>

sign in



Microsoft Dynamics CRM

Get Started

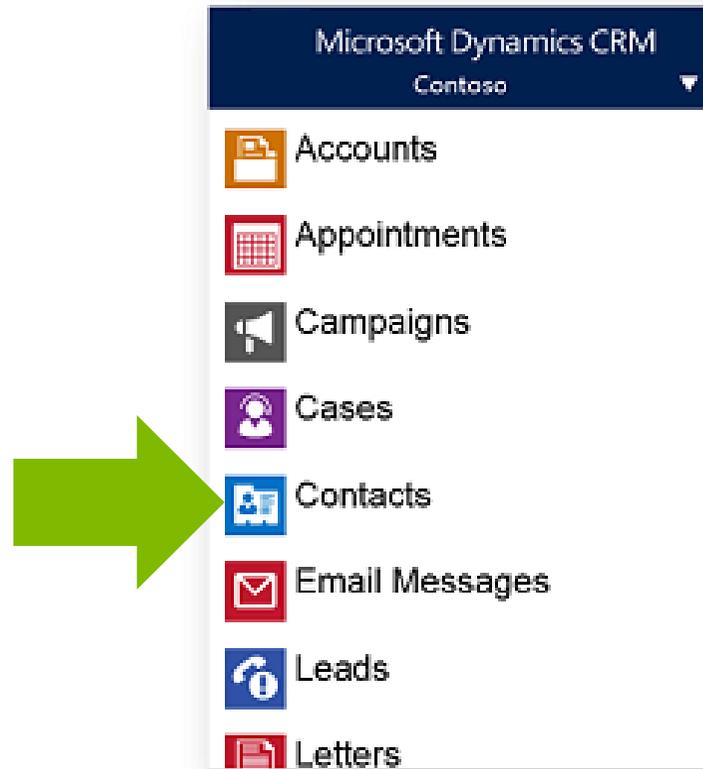
Your company's CRM web address

Go

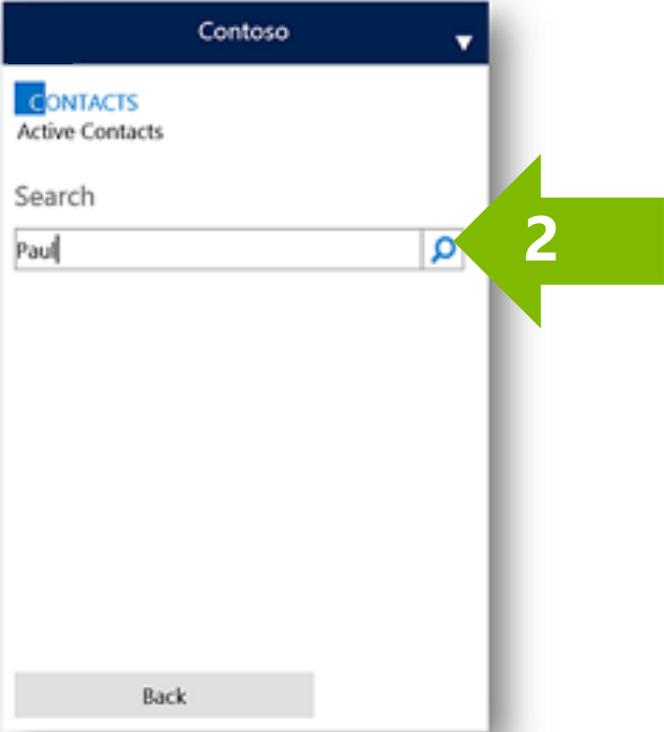
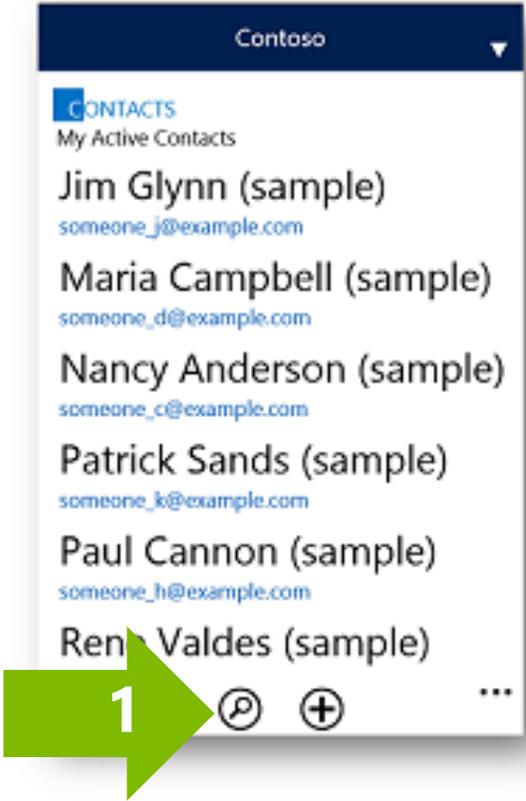
The image shows a dark blue rectangular panel with a white border. At the top, it says 'Microsoft Dynamics CRM'. Below that, in a larger font, is 'Get Started'. Underneath is the text 'Your company's CRM web address' followed by a white rectangular input field with a thin orange border. At the bottom of the panel is a white rectangular button with the word 'Go' in blue text. To the left of the panel, there are two green arrows pointing right. The top arrow has the number '1' inside it and points to the input field. The bottom arrow has the number '2' inside it and points to the 'Go' button.

Type the URL your CRM administrator gave you
In the next screen, type your username and password

choose a record type to display



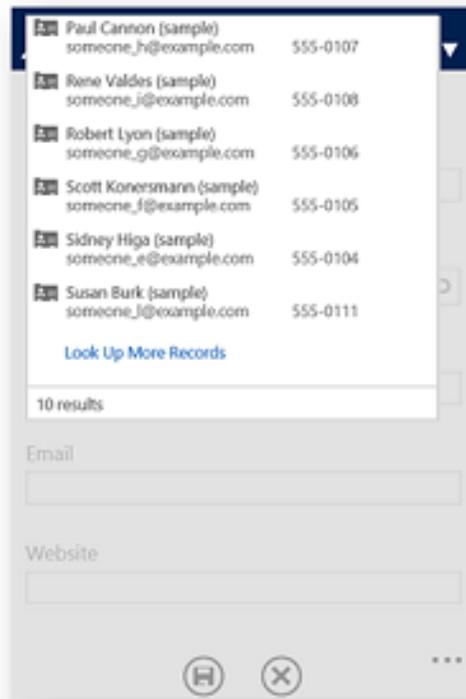
search for records



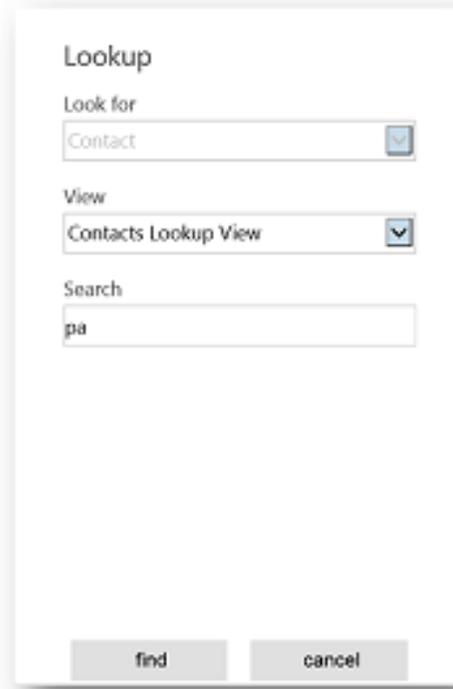
find records with lookup fields



1. Tap the **Find** icon



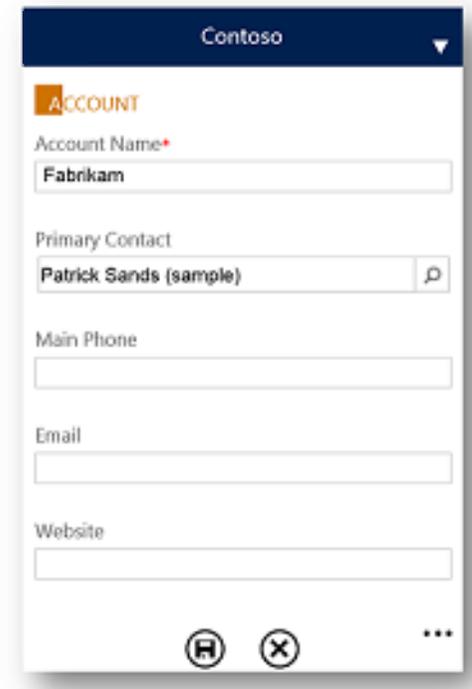
2. Tap **Look up more records**



3. Enter characters to search for and tap **find**

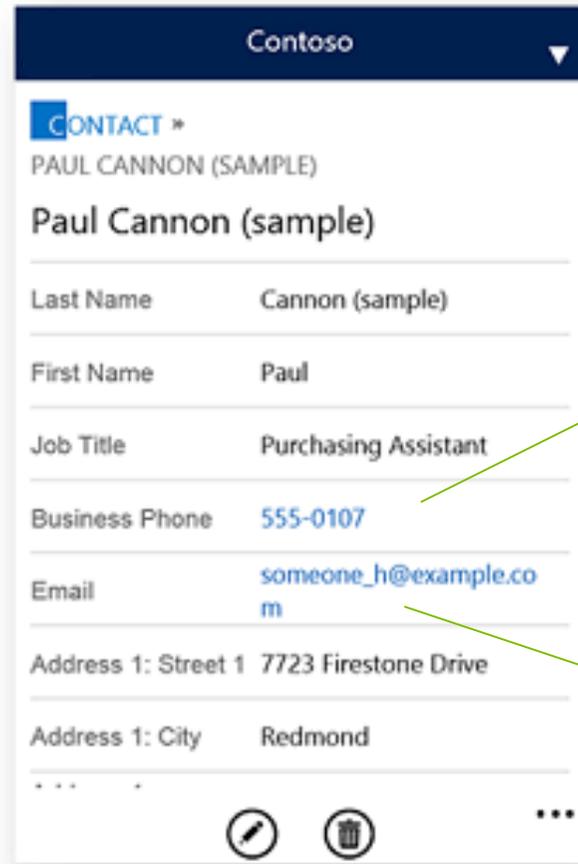


4. Select the record and tap **done**



5. Your record appears in the field

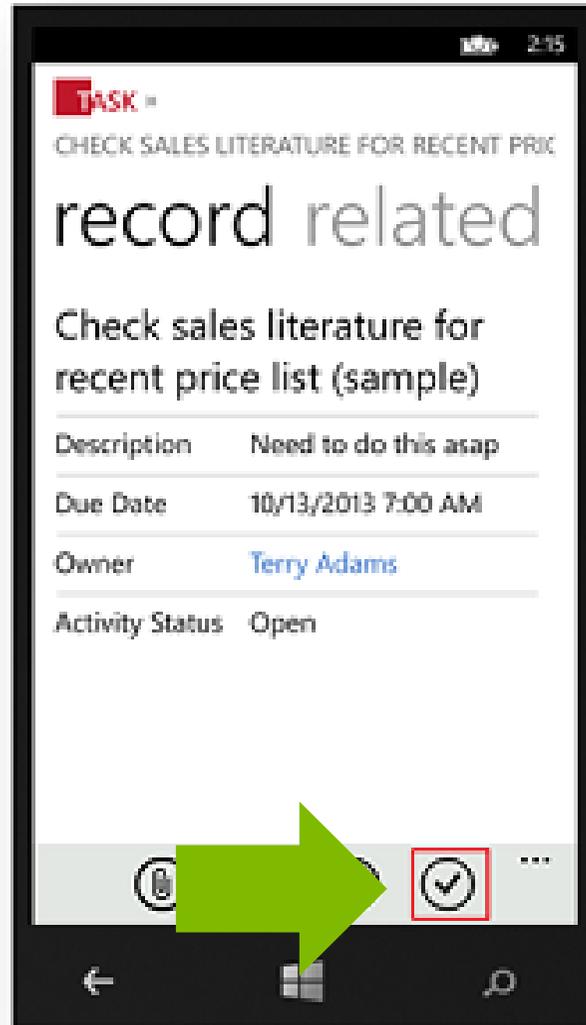
start a call or email



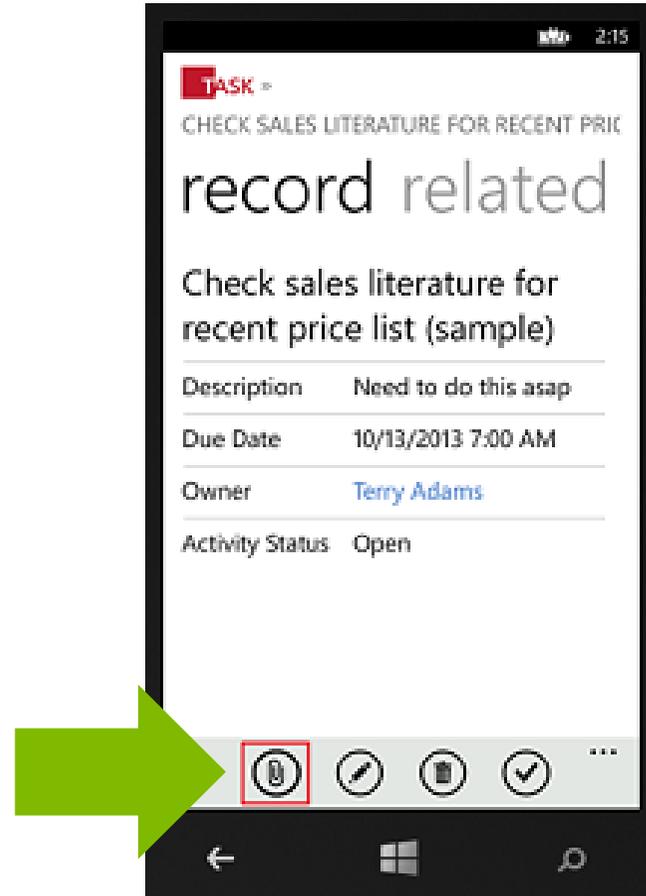
Tap to start a call

Tap to start an email

mark an activity complete



add attachments



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[CRM Help & Training Site](#)

Version 7.1.1



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