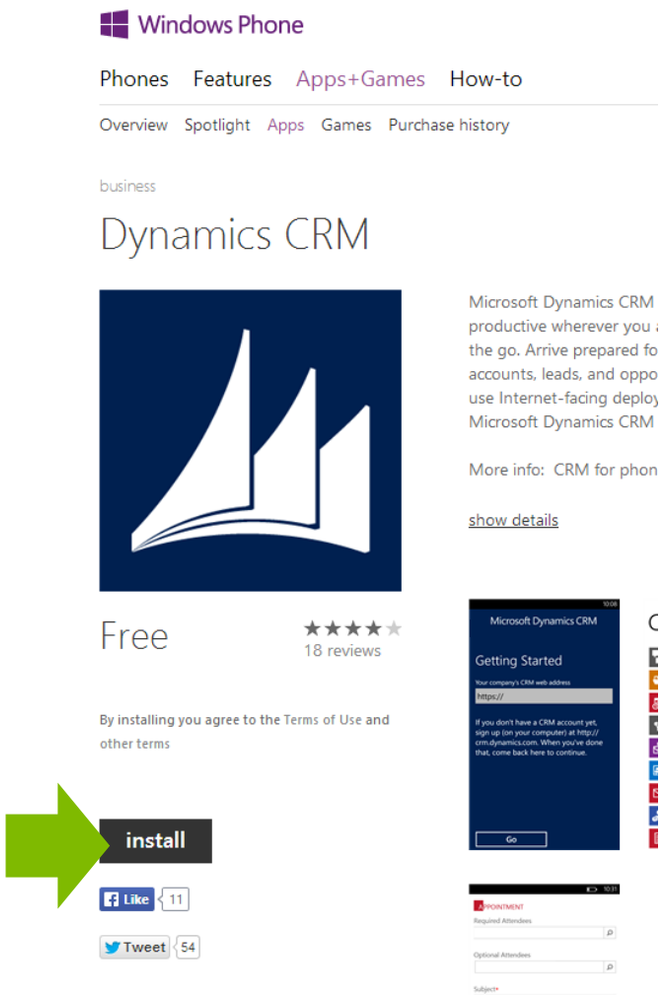
Go mobile with CRM for phones express

Stay connected with customers using older versions of Microsoft Dynamics CRM phone app

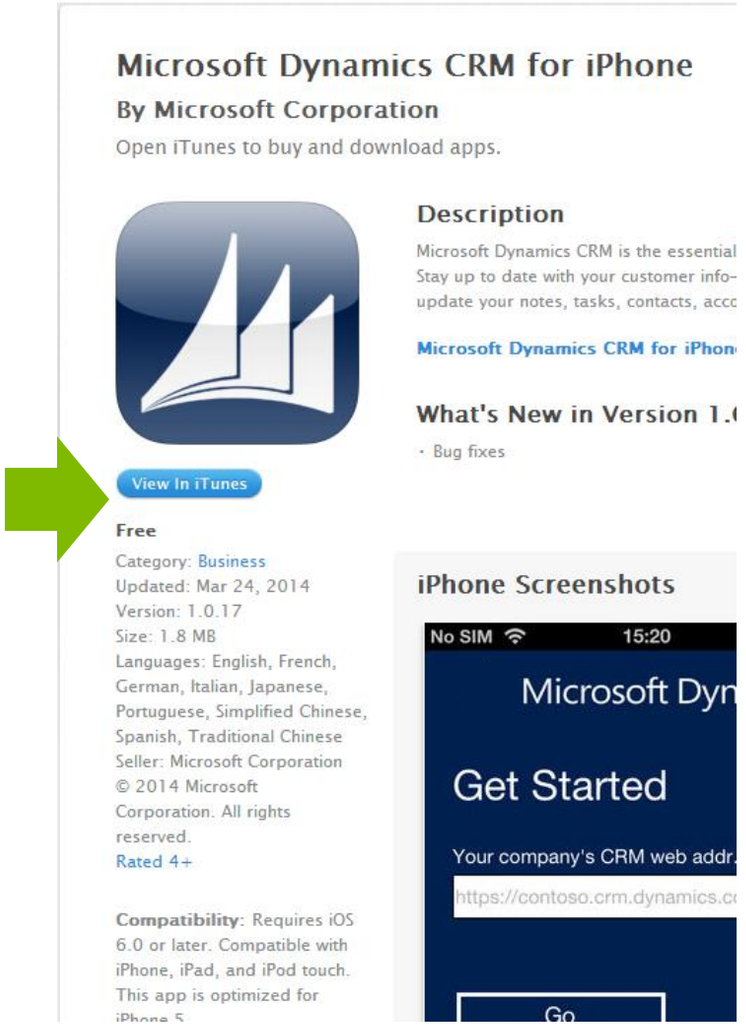
Microsoft

install the app

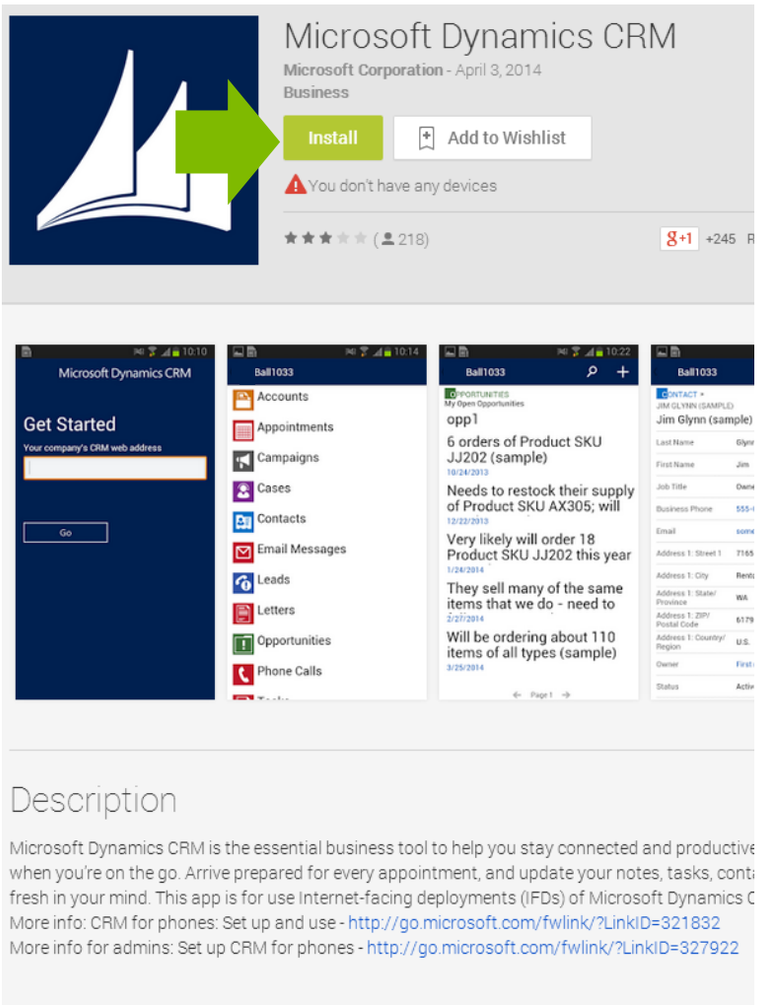
[CRM for Windows Phone app](#)



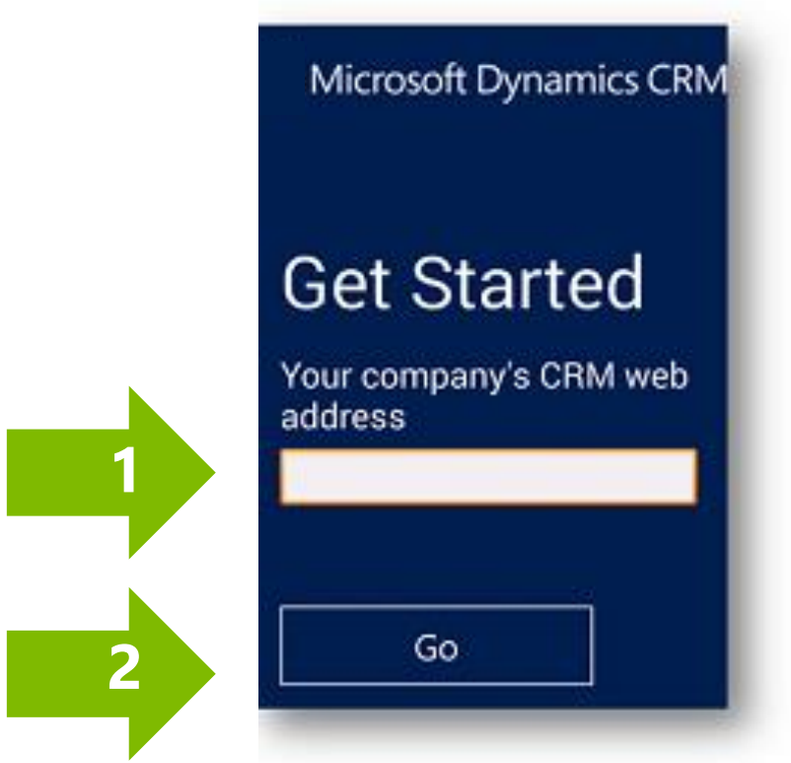
[CRM for iPhone app](#)



[CRM for Android phone app](#)

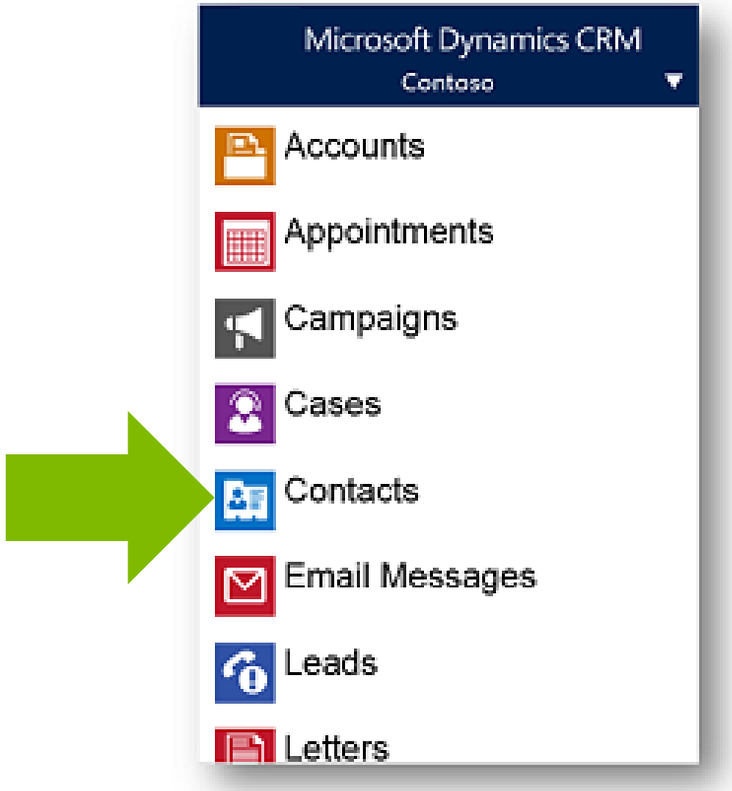


sign in

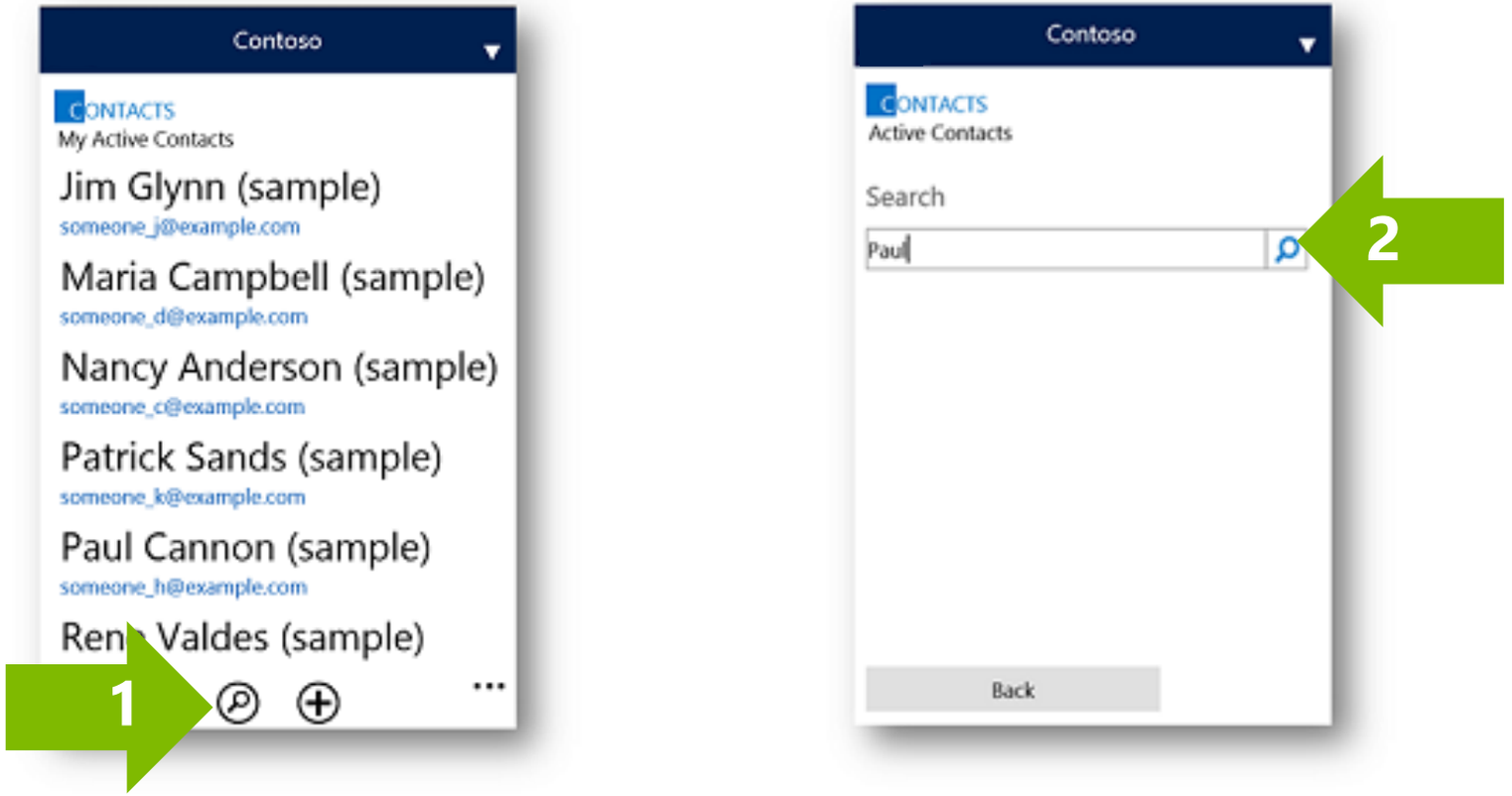


Type the URL your CRM administrator gave you
In the next screen, type your username and password

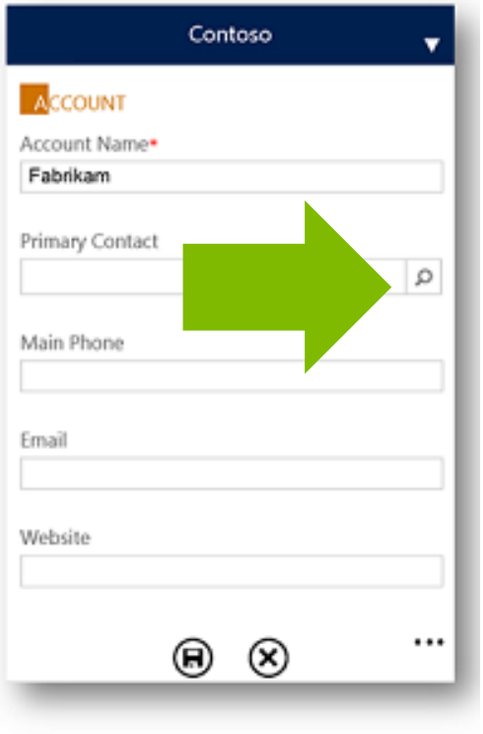
choose a record type to display



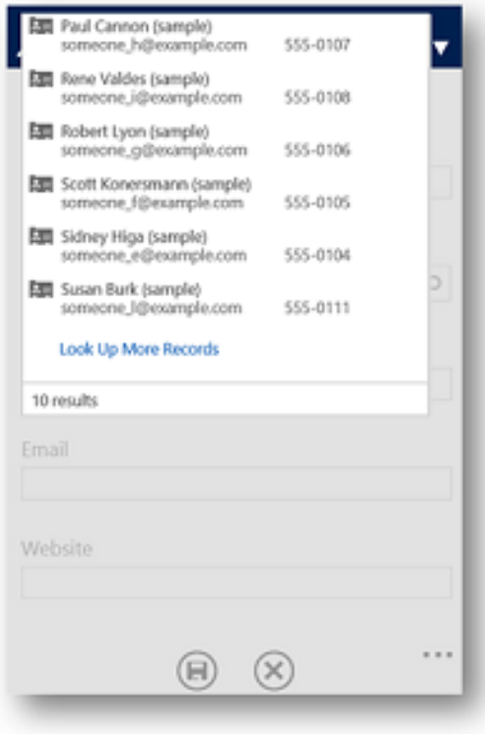
search for records



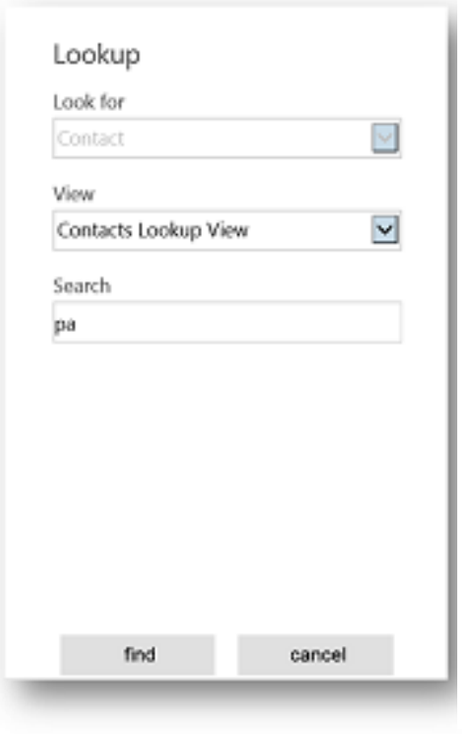
find records with lookup fields



1. Tap the **Find** icon

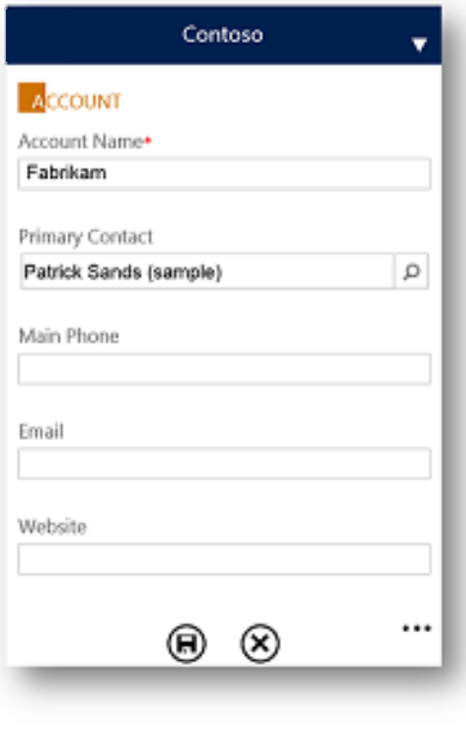


2. Tap **Look up more records**



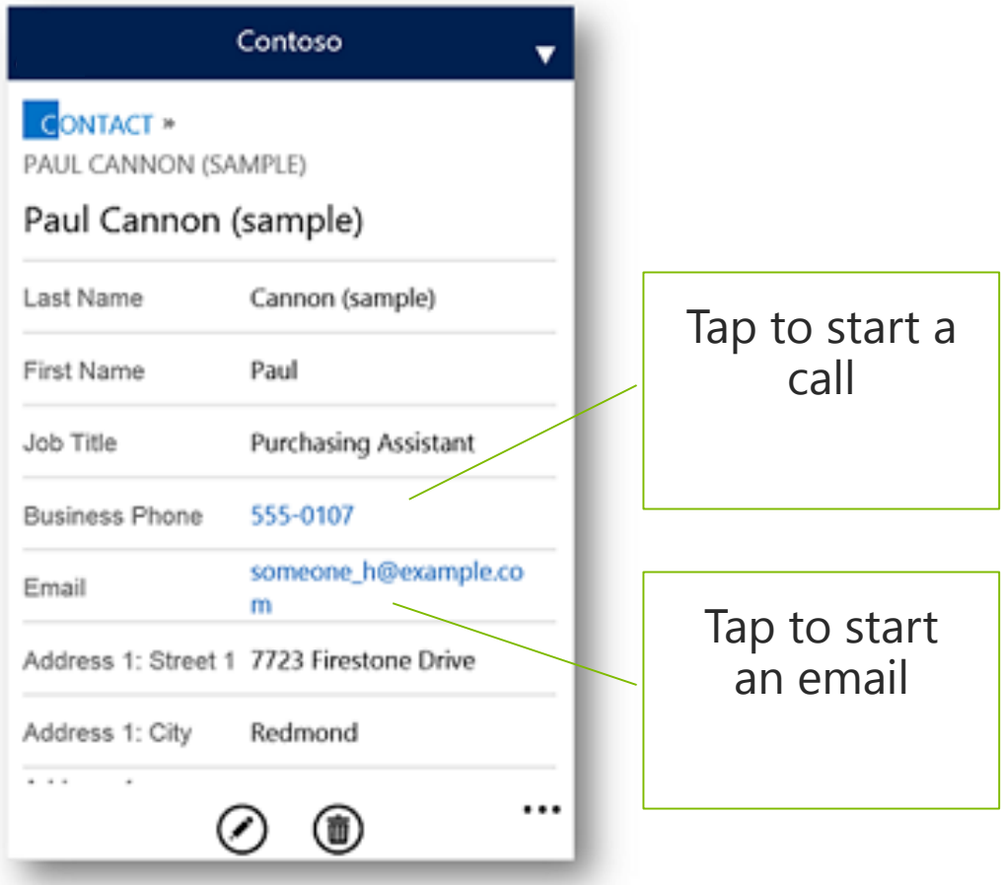
3. Enter characters to search for and tap **find**

4. Select the record and tap **done**

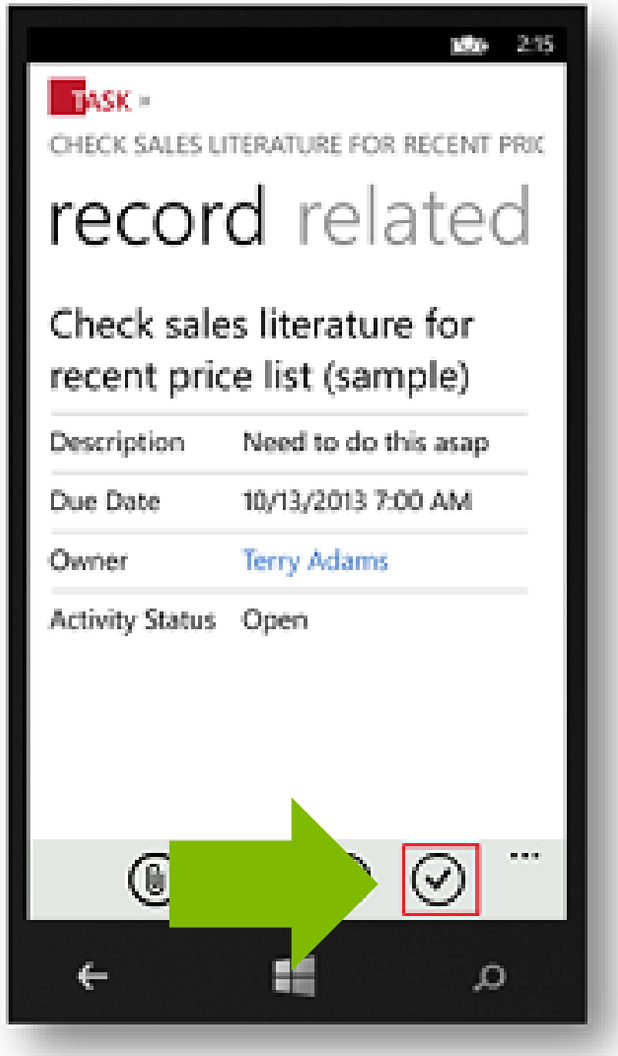


5. Your record appears in the field

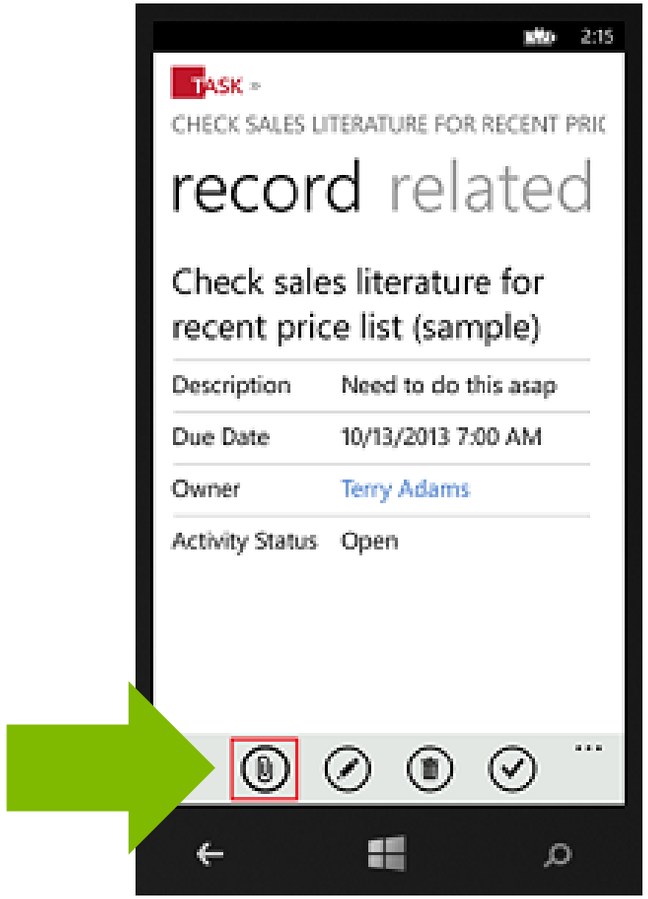
start a call or email



mark an activity complete



add attachments



Thanks for reading!

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Send us a quick note.

We'd love to know what you think.

CRM Help & Training Site

Version 7.1.1

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